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Housing Revenue Account (HRA) Budget 2023-24

Executive Summary

The Council owns and manages over 5,200 Council Houses which it rents to tenants who qualify for social housing or for which it holds the freehold. The Housing Revenue Account (HRA) is the ring-fenced account within which the Council records the income and expenditure for its operations as landlord to its residents and for the day-to-day management, repairs and maintenance of the council housing stock.

This report outlines the proposed Housing Revenue Account (HRA) budget for 2023-24, which has been built on the estimates and assumptions in the updated 2023 HRA Business Plan. The Business Plan has been reviewed to reflect changes in relevant legislation and guidance, along with consideration of the Council's declaration of a Climate Emergency and the ongoing challenges of the wider operating environment.

The Direction on the Rent Standard 2019 required the Regulator of Social Housing to set a rent standard for social housing which came into effect from 2020, which would have been CPI +1% from the preceding September rate. This would have resulted in a rent cap of 11.1%. However, a new Direction was issued on 12 December 2022 which is that rents should be capped at 7%.

It is proposed that rather than adopting the directed cap, the Council will adopt a 5% rent cap, which will mean that, on average, households in a 1 bedroomed property will save $\pounds 8.84$ a month compared to the Government cap, and $\pounds 10.22$ for those in a 2 bed and $\pounds 11.70$ for those in a 3 bedroomed property. This below cap level is a recognition of the challenging wider climate faced by residents and has been achievable due to the ongoing prudential management of the overall HRA Account to provide households with some additional assistance at this time.

For those in shared ownership, the Government has not introduced a cap and so rent increases could be set at up to 11.1%; however, the Council is proposing to cap these rents in line with rented homes at 5%.

A 3% increase in garage rents is proposed which is in line with the wider Council policy on fees and charges.

The report includes overall details of the proposed investment programme for the properties that are managed within the HRA, additional details of this work are set out within the Capital and Investment Strategy which is to be considered separately on this agenda.

The HRA annual budget and HRA business plan assumes that any surpluses on the HRA are used to invest in redevelopment and upgrading of the existing stock, invest in new build affordable housing to be retained and rented by the Council within the HRA and then, if sufficient monies are available, the repayment of debt taken on under HRA self-financing.

The 30-year business plan shows that there are sufficient resources within the HRA to carry out the Council's investment plans as well as repay the debt over the plan period and still leave a healthy reserve balance at the end of the 30 years for further investment not yet identified. There are further expected investment needs that are to be fully developed in order to meet carbon targets and expected regulatory changes, and work on these continues. They are not fully reflected within the current plan, but they will be considered in future reviews.

This report has also been considered by the Joint Executive Advisory Board at its meeting on 24 January 2023. The Board's comments are set out in section 11 of this report.

At its meeting on 26 January 2023, the Executive also considered this report and endorsed the recommendations to Council set out below.

Recommendation to Council:

- (1) That the proposed HRA revenue budget for 2023-24, as set out in Appendix 1 to this report, be approved.
- (2) That a rent increase of 5%, be implemented.
- (3) That the fees and charges for HRA services for 2023-24, as set out in Appendix 2 to this report, be approved.
- (4) That a 3% increase be applied to garage rents, which is in line with the wider Council policy on fees and charges.

Reasons for Recommendation:

To enable the Council to set the rent charges for HRA property and associated fees and charges, along with authorising the necessary expenditure to implement a budget, this is consistent with the objectives outlined in the HRA Business Plan.

Is the report (or part of it) exempt from publication? No

1. Purpose of Report

1.1 This report provides a position statement on the 2023-24 draft budget and makes recommendations to the Council on the Housing Revenue Account (HRA) revenue budget. Details of the HRA capital programme are set out within the Capital and Investment Strategy, which is to be considered separately on this agenda.

2. Corporate Plan

2.1 The HRA Budget reflects the Council's vision, as set out within the 2021-2025 Corporate Plan, to support residents to have access to the homes and jobs they need by providing and facilitating housing that people can afford, helping to protect our environment and empowering communities and supporting people who need help.

3. Background

3.1 The ongoing regime of self-financing arrangements introduced in 2012, empowers the Council to optimise its resources in management of its social housing services. The Housing Revenue Account Business Plan sets the framework upon which the revenue budget and proposed Housing Investment Programme are prepared.

4. Budget and Business Plan Priorities

- 4.1 The budget and Business Plan have been prepared having consideration to four main themes:
 - A safe place to live Investment in our housing stock to meet and exceed fire and building safety standards including new fire detection and protection works, upgrading and replacing electrical installations, new fire doors, replacing lifts
 - Environmental and Energy Efficiency Improving energy efficiency with new doors, windows, insulation, heating and hot water systems. Rolling out a programme of environmental improvements to our estates and communities including landscaping, parking with increased inspection and investment.
 - Availability and suitability Proving a range of housing that helps meet the needs of the community, including supported and sheltered housing, additional homes through regeneration, purchase and development.
 - Customer Service and Accessibility Improving choices, information and communication with residents, with enhanced contact handling, monitoring and feedback. Targeted support for vulnerable tenants, specifically those struggling with maintaining their tenancies, hoarding, debt and benefits. Expanding opportunities for residents to influence and be involved in services through widening opportunities for feedback and engagement for more tenants.

4.2 These priorities have been developed having consideration to the Government's White Paper, changes in the regulatory and legal framework within which the service operates, and the Council's overall objectives.

5. Housing Revenue Account Business Plan

- 5.1 The objective of the Business Plan is to optimise HRA resources to ensure quality, suitable accommodation for residents, stock growth and to transfer surpluses to the various reserves for future investment in pursuance of its business. It is not limited to management of the housing stock, but also wider issues such as community development and improving the environment.
- 5.2 The Business Plan not only concentrates on the financial related strategy and objectives, but also the service priorities of the Council's Landlord function to its tenants and leaseholders. The longer-term perspective is crucial to ensure that the service and its primary assets, the housing stock, are fit for purpose for the whole period of the plan and beyond.
- 5.3 The Plan is based on stock condition data and the regulatory framework in which the Council operates as a social landlord. It also considers the Government's White Paper "*The Charter for Social Housing Residents*" which sets out key areas of service and involvement that every social housing tenant should expect.
- 5.4 The proposed changes will strengthen existing services and will support the Council in improving the safety and quality of our homes, improve local communities and provide increased opportunities for residents to become involved. It also looks to enhance the communal areas, open and green spaces within the estate.
- 5.5 The Council has declared a Climate Emergency and it is essential that we continue to develop and improve our housing and services to meet the targets that the Council has set, and this budget builds on existing work by increasing investment to increase energy efficiency whilst also looking to reduce carbon emissions.

6. Potential Pressures

- 6.1 Nationally, since the self-financing arrangements were established, the economic and fiscal environment has been generally favourable to the HRA. This has, however, changed dramatically with the combined impact of the Pandemic, the war in Ukraine, increases in energy costs, increasing safety requirements, the current cost of living crisis, the increased levels of inflation, coupled with increased inflation rates. Together these and other factors have created unprecedented pressures, risks and uncertainty that impact upon the Council's ability to undertake medium term financial planning, particularly when the planning horizon for the HRA Business Plan is 30 years.
- 6.2 These factors, combined with the Council's continued aspirations for its housing stock and its management, have been taken into consideration when setting the HRA Budget for 2023-24 and the HRA Business Plan.

- 6.3 The Council does not operate as a commercial landlord with clear obligations and duties as a social landlord. This means that many of our residents are supported by other agencies and organisations. As a result of this, wider pressures on social and healthcare services mean that residents are experiencing challenges in accessing services, and some provision has become difficult to access. Consequently, the complexity and cost of managing tenancies and providing services is seeing continued pressure as we are forced to deal with situations we are less well equipped to manage.
- 6.4 The economic situation continues to have an impact and despite government support, there is an increased demand for social housing, which puts pressure on our limited resources and time in responding to this new demand.
- 6.5 Following the tragic events at Grenfell, the Government has rightly continued to focus on the health and safety of residents and has introduced new legislation and guidance in a range of areas. To ensure compliance with new legislation and guidance, the Council is undertaking its widest ranging programme of works to improve the health and safety of residents that will exceed current statutory requirements. To achieve this will require a continued investment in the capital programme for major works to the existing stock, with work covering fire safety and precautions delivered in partnership with Surrey Fire and Rescue.
- 6.6 The funding framework available to meet the cost of supported housing remains fragile. Last year we received just £210,276 in Supporting People Grant funding.
- 6.7 The Council's duties to provide support and assistance with housing to residents is resulting in an ongoing rise in the number of households at risk. Many of those at greatest risk, not only have housing issues but also have a range of complex needs. Together they are placing greater demands on the Housing Service that in turn flows through to the teams managing our properties and their residents.
- 6.8 The wider social housing sector continues to become increasingly commercial. Some housing associations are focusing on minimising risk by being selective as to who they house and they are also moving to rents that are higher than those charged by the Council despite their large portfolio of properties. The Council is fortunate to have retained its stock, which gives us greater flexibility in helping those in housing need. It does, however, create a cost pressure.
- 6.9 Shared ownership properties enable residents to join the home ownership ladder, but for some the reality is that they are unable to staircase (acquire further equity shares) or move to a larger property as their household grows. Expanding this stock is not currently a priority for the Business Plan; however, this will be revisited when the opportunity arises to develop larger sites. In such cases, shared ownership in most cases will contribute to the overall viability of large developments and does assist many households in meeting their housing need.
- 6.10 The estimates, consistent with the Business Plan, continue to attach a lower priority to the repayment of debt principal inherited as part of the self-financing HRA

settlement, reflecting the Council's determination to provide new additional affordable homes and increase the investment in housing stock.

6.11 The last few years have presented unique challenges for managing our housing stock and as a result we have been unable to undertake all of the work that we would have expected to the homes we manage. This budget continues with the work started last year to help redress that issue.

7. Preparation of the revenue and capital programme budgets for 2023-24

- 7.1 The 2023-24 budgets have been prepared having regard to the recent policy announcements and the impact they might have. At the same time, we are conscious of various cost pressures along with the implications of our debt financing profile.
- 7.2 The Capital and Investment Strategy (separate item on the agenda) sets out the approved and provisional HRA capital programme along with a financing strategy (HRA Resources). The programme reflects the latest information we have on the condition of the stock and the developing asset management framework for our housing stock.
- 7.3 In preparing the HRA revenue budget, officers continue strategies undertaken in previous years to ensure we provide value for money for our residents. In particular:
 - We will continue to evaluate all staff posts that fall vacant to determine whether it is appropriate to recruit to the role or whether an alternative approach could be considered.
 - Increasing use of IT, remote working, and virtual meetings continues where appropriate, and are delivering benefits for the service.
 - The Allpay system and mobile payment App has being useful, particularly with remote working, in our drive for rent collection.
 - Rent collection analytics technology has helped colleagues focus and manage rent collection.
 - Introduction of new technologies such as Salesforce and the Choice Based lettings system as part of our Future Guildford Programme continues to deliver service efficiencies and benefits to tenants.
 - As part of the ICT and Digital change programme for the Council, officers will look to upgrade or replace systems that deal with housing and asset management over the medium-term period.

8. HRA Revenue Budget 2023 - 24

Assumptions

8.1 The total HRA debt stands at £152 million. It is projected that the interest charge for 2023-24 will be £4.7 million. No provision is included in the budget for the repayment of debt during 2023-24 in line with the overall HRA business plan strategy that building homes rather than debt repayment is the priority.

8.2 The revenue budget for 2023-24 is predicated around a number of key assumptions. The most important of which are set out in the table below:

Item	Assumption
Opening stock	5,211 units of
	accommodation
HRA Debt	£142 million
Average cost of capital for 2023-24	2.60%
September CPI	10.1%
Recommended Rent increase	5%
Shared Ownership rent increase	5%
Garage rent increase	3%
Bad debt provision 2023-24 2%	£674,730
Void rate	0.50%
#Service charge increases	Linked to contractual arrangements with suppliers for utilities, otherwise subject to 3% increase
Housing units lost through Right to Buy (RTB)	25 per annum
Retained Right to Buy receipts	Held in reserves to fund new build housing and acquisitions within timeframes allowed
HRA ring fence	Policy of strong ring fence continues
Debt repayment	Debt repayments made as loans fall due
Operating balance	£2.5 million

- 8.3 The proposed budget set out in Appendix 1 is based on a 52-week rent year.
- 8.4 Rents will increase by 5%, which is below the level specified within the Rent Standard and the Secretary of State's Direction in 2023-24.

Summary of Revenue Account Budget 2023-24

8.5 The table below summarises the proposed 2023-24 revenue budget, which reflects our current Treasury Management Strategy – in effect an interest only mortgage rather than a repayment mortgage. The timing of debt repayment will largely be a treasury management decision aligned to the overarching objectives of the HRA Business Plan.

Gross Expenditure alternatively analysed as: Management and maintenance Depreciation Other Interest payable Transfer to reserves	£000 14,237 5,864 2,091 4,751 <u>11,393</u> 38,336
Received From: Council House Rents Interest receivable Rent income Fees, charges and miscellaneous income	£000 33,140 1 593 1,327 2,277 38,336

8.6 Based on the assumptions as contained in paragraph 8.2 and as summarised in paragraph 7.5 above it is estimated that the HRA will have an operating surplus of £11.393 million for 2023-24 which is reflected in the tables above by the proposed transfer to reserves. The reserves will be used to fund the capital programme for major repairs and investment in existing stock as well as the development of new build housing.

Expenditure

- 8.7 Expenditure details are set out within Appendix 1, but additional information and background is set out below.
- 8.8 **General Management**: Budgeted expenditure on delivering continuing HRA services has increased on the previous year's budget, reflecting growth in services in response to the Government's Housing White paper and changes in the regulatory and legal framework. A number of key areas and initiatives have been identified such as:
 - Increased support for vulnerable tenants to help maintain their tenancies and to co-ordinate the service's safeguarding role for those households at risk
 - Increased support to work with tenants and partners in dealing with and preventing increasingly complex anti-social and criminal behaviour
 - Increased support for the number of households who continue to move to Universal Credit and to support tenants to avoid rent arrears whilst increasing rent collection, including Discretionary Housing Benefit top up.
 - Broaden opportunities for resident engagement and involvement
 - Increase in capacity to ensure compliance with evolving regulatory and compliance framework
 - Improving choices, information and communication with residents, with enhanced contact handling, monitoring and feedback.

- Expanded building safety and compliance roles to meet current and planned legislative and regulatory changes
- Improved estate management with improvements to landscaping, paved and communal areas.
- Increase in capacity to deliver both additional housing and also the redevelopment of existing properties
- 8.9 **Repairs and maintenance:** This budget covers a wide range of work including minor adaptations, day to day repairs across all housing types along with cyclical works. An increase in planned repairs and maintenance expenditure is proposed to continue the work to catch up works which have not been able to be undertaken due to the pandemic or where new standards and requirements are in place. It also reflects increasing contractor and material costs.
- 8.10 **Interest payable:** The whole portfolio is at a fixed rate from PWLB, with varying maturity dates. The table below sets out our current loan portfolio, after recent renegotiations, with a bullet payment option or renegotiate at the end of their various terms.

Maturity	Principal	Proportion	Туре	
>10 - 15yrs	£65,000,000	44%	Fixed	
>15 - 25yrs	£50,000,000	34%	Fixed	
>25 - 35yrs	£32,435,000	22%	Fixed	
	£147,435,000			

- 8.11 **Depreciation:** To safeguard future rental streams, we need to ensure our properties and assets are adequately maintained. This will involve the replacement of ageing components at the appropriate time. In order to do so, it is important that we set aside adequate funds each year to meet future liabilities.
- 8.12 The depreciation charge is one of the key mechanisms we use to do this. The proposed 2023-24 charge represents, in officers' view, a realistic amount having regard to the outcome of the stock condition survey. A charge of £5.864 million is considered both appropriate and affordable.

Income

8.13. Income details are set out within Appendix 1, but additional information and background is set out below.

Rent Increase

- 8.14 The Secretary of State made a Direction on 25 February 2019 under powers set out within section 197 of the Housing and Regeneration Act 2008 which required the regulator of Social Housing to set a new Rent Standard for social housing including that owned and managed by local authorities with effect from 1 April 2020.
- 8.15 This framework meant that as a landlord the Council would be able to increase rents by CPI +1% and the Business Plan was developed having reference to this.

However, it was announced as part of the Autumn Statement that rent increases would now be capped at 7%. As most tenants are in receipt of benefits this will not directly benefit most tenants, but it will generate a saving for the Department for Work and Pensions.

- 8.16 The Local Government Association and National Housing Federation have called for a more targeted approach to support households with increasing costs, but this has not been adopted by the Government. The proposed cap will mean that the sustainability of the Business Plan is affected due to the future effect of the cap which it is not possible to make up due to the current finance model.
- 8.17 It is proposed that rather than adopting the directed cap, the Council will adopt a 5% rent cap, which will mean that on average households in a 1 bedroomed property will save £8.84 a month compared to the Government cap, and £10.22 for those in a 2 bed and £11.70 for those in a 3 bedroomed property. This below cap level is a recognition of the challenging wider climate faced by residents and has been achievable due to the ongoing prudential management of the overall HRA Account to provide households with some additional assistance at this time.
- 8.18 For those in shared ownership the Government has not introduced a cap and so rent increases are permitted to increase by a maximum of Retail Prices Index (RPI) for a given month plus 0.5%. In October, the RPI was 14.2%. This means that the rent element could increase by as much as 14.7% in 2023/24. This particularly high increase would come at a time when shared owners will also be facing other pressures on their household finances. In response, the Council is proposing to cap these rents in line with other rented homes at 5%.
- 8.19 Currently just over 60% of Council tenants are in receipt of either Housing Benefit or Universal Credit and will have their rent covered in full by these benefits, whilst just under 40% may have had their income assessed and will not be eligible for any assistance as their income will have been considered sufficient to be able to meet their housing costs. For those eligible, the proposed increase will have the additional cost covered by their benefits.
- 8.20 More than 97% of tenants are on social rents and the average expected change to their weekly rent on average will be £5.10 for those in a 1 bedroomed property, £5.90 for those in 2 bed and £6.75 for those in 3 bedroomed properties. Based on the proposed 5% rent increase, this will give an estimated income of £33,064,676 for the coming year.
- 8.21 Arrears levels for Council housing are generally low with about 1% in arrears which is well below levels in most social housing. This would indicate that for most households their rents remain affordable. The majority of arrears cases are associated with households who have moved to Universal Credit, and they make up more than 65% of arrears although again in most instances these arrears are at relatively low levels with just 15 accounts with arrears in excess of £2,000.
- 8.22 A provision for bad debt charge of £674,730 is included in the estimates. This charge will remain under review, but it is considered appropriate it represents 2%

of the annual tenanted income. In addition to which additional provision is being made to provide two dedicated Housing, Money, and Benefits Advisers to support tenants with their financial situation at this challenging time. There will also continue to be assistance available through Discretionary Benefit along with a dedicated HRA top facility.

9. Right to Buy sales (RTB)

- 9.1 RTB activity remained steady during 2022-23, and the Council has in place a formal agreement with the Government regarding the use of the capital receipts arising from the sale of Right to Buy properties.
- 9.2 The table below outlines activity as at December 2022.

Activity	Number
Properties sold since 1 April 2022	15
Applications being processed	32

- 9.3 Under the agreement, receipts will be accounted for annually rather than quarterly and the Council is able to fund up to 40% of additional social housing from the receipts. The time limit for using the funds is now 5 years. However, going forward a limit has been introduced for buying existing properties on the open market and this is being phased in over a 3-year period. Whilst up to 40% of the cost of a development can be financed from this source we must finance the balance from capital receipts or other sources including reserves accruing from the appropriation of revenue account surpluses. Our current development plan fully commits the one-for-one retained receipts we have accumulated to date. The ambition remains to utilise the receipts we are anticipating in future years.
- 9.4 On current levels of activity, we project a loss of units to be in the region of 15-25 per year. Our new build and property acquisition programme is helping to mitigate the impact of the ongoing right-to-buy programme, but it is unfortunate there are, to date, no proposals to amend the scheme in order to prevent the ongoing loss of much needed social housing in the area.
- 9.5 Sales has three negative impacts. It:
 - reduces the number of affordable homes
 - removes the long-term positive contribution each property makes to our operating costs
 - increases the unit costs of managing and maintaining properties. Invariably tenants buy the better properties.

10. HRA Capital Programme and Reserves

10.1 Full details of the Capital Programme are set out within the Council's Capital and Investment Strategy which is to be considered separately on this agenda. This strategy and the Business Plan are based around four stands which are:

- replacing ageing components such as roofs and kitchens
- improving and enhancing existing properties for example, installing double glazing
- stock rationalisation Replace or redeveloping properties
- expansion the provision of new additional affordable homes.
- 10.2 Key issues that have been considered as part of the overall development of the budget have included changing wider economic position, continuing to work through the impact of Covid and the suspension of capital programmes etc. In order to continue to meet targets for these planned programmes we continue with the catch-up work which was started in the last financial year in order to ensure we remain on track with maintaining existing homes.
- 10.3 In addition to these areas and with additional background and detail being provided within the Capital and Investment Strategy we continue to invest in properties to ensure the safety of residents and this approach is now being influenced by the new and developing fire and building safety legislation, guidance and good practice.
- 10.4 The Council has developed its approach to ensure ongoing compliance with the changing requirements and relevant standards and all Fire Risk Assessments have been reviewed and the new work plan that has resulted from this will continue to be delivered through this programme. The risk assessments reflect both changing legislation and good practice that has developed and continues to develop over the last few years.
- 10.5 This additional investment represents the Council's continued commitment to ensure that the homes that the Council manages meet not only the legislative requirements but also reflect good practice in ensuring the health and safety of residents.
- 10.6 The Council continues with its programme of delivering additional affordable homes with full details of the proposed programme again set out within the Capital and Investment Strategy.
- 10.7 Our investment in improving the energy efficiency of properties continues with new heating systems, low energy lighting, insulation and new door and windows. Whilst provision has been included to improve the energy efficiency new technology continues to be developed, in many instances the cost of this technology remains high although it is reducing.
- 10.8 In order to reduce carbon emissions and improve energy efficiency work is underway to develop a programme of work that will allow the Council to move towards meeting its targets in coming years but also having consideration to expected predicted cost and the availability of suitable technology. Once completed this work will then be integrated into the future HRA Business Plan. This is, however, a complex and challenging area, and there is no one size fits all approach. National research by the Building Research Establishment estimates that it will cost between £3,000 and £70,000 to make a property zero carbon, with an average of more than £20,000 needed for each property. Whilst some provision has been made within the plan, the way in which targets will be met and the cost of this work has yet

to be established. In addition to which there is a need to consider the impact of such a wide-ranging plan on residents.

- 10.9 The funding sources that will enable us to deliver the expanded capital programme are as follows:
 - HRA rental stream
 - Capital receipts generated from the disposal of HRA assets including land and right to buy sales
 - HRA reserves
 - HRA borrowing
- 10.10 The HRA has built up significant revenue reserves and, as at 31 March 2023, are estimated to be in the region of £112 million. These can be used for specific HRA related purposes. It is proposed that these reserves are set aside to support the major repairs and improvements and new build programme as set out within the Capital and Investment Strategy and also in anticipation of future requirements. The HRA also has usable capital receipts, generated from the sale of HRA land and housing assets.
- 10.11 The table below shows the available reserves that can support the HRA Business Plan. The contribution into the reserve for future capital programmes is maintained.

Yr Ended 30/03	Reserve For Future Capital Work	Major Repairs Reserve	New Build Reserve	TOTAL	Usable Cap Rec	141	HRA Debt Mgt	Total Cap Rec	Total Rec
2021/22	40,829	9,588	63,398	113,815	50	5,226	5,280	10,556	124,371
2022/23	31,872	1,210	66,261	99,343	348	6,465	6,023	12,836	112,179
2023/24	27,868	285	52,882	81,035	360	1,178	6,745	8,283	89,318

10.12 The business plan is most sensitive to the following assumptions:

- income trends
- legislative changes
- inflation rates
- cost of debt
- capital investment
- right-to-buy sales
- Covid-19
- 10.13 The current development programme can be financed, and debt repaid over the course of the 30-year Business Plan. At the end of the 30-year period the plan shows there will still be substantial reserves available for further investment and also to support the Council's net zero target and new build on plans which have yet to be developed. The ability to identify further plans will be reliant on the availability of land to be released for such purposes under the provisions of the Local Plan.

- 10.14 Right to buy receipts are being applied to current and proposed new build schemes to minimise the risk of repayment of such receipts. This will enable the retention of future one-for-one receipts, with a reduced risk of repayment, pending the identification of new sites.
- 10.15 The Council has entered into an agreement with the Secretary of State whereby it is allowed to retain an element of the capital receipts that it receives from Right to Buy sales. Under the terms of the agreement these receipts must be used to finance up to 40% of the cost of replacement social housing within five years, otherwise the retained receipts must be repaid to the Department for Levelling Up, Housing and Communities with interest.
- 10.16 A combination of usable one-for-one receipts, and the new build reserve will be used to fund a number of schemes on the approved capital programme. Where appropriate, investment will be supplemented by appropriate borrowing.
- 10.17 **Development Projects:** An update of our current development projects shall be provided during the year.
- 10.18 **Existing housing stock:** Based on an analysis of our stock condition data, as outlined above and within the Capital and Investment Strategy the budget reflects the proposed investment programme.

11. Robustness of the Budget and Adequacy of Reserves

- 11.1 Section 25 of the Local Government Act 2003 requires the Chief Finance Officer to report on the robustness of the budget and adequacy of the proposed financial reserves.
- 11.2 Paragraph 8.2 above details the assumptions used in the preparation of the 2023-24 budget.
- 11.3 Staffing costs have been included based on the Full Time Equivalents (FTEs) included in the approved establishment of 62.5
- 11.4 Throughout the budget process, the Corporate Management Board, the Leader and relevant lead councillors have been involved in what is considered to be a deliverable budget.
- 11.5 A prudent assessment of income has been made and only income that has a high level of certainty of being received is included within the budget. The 2023-24 budget includes a bad debt provision of £647,730. This provision reflects the economic climate and continuing welfare reform changes. The level of operating balance remains unchanged at £2.5 million.
- 11.6 Service level risk assessments have been undertaken for both existing major areas of the budget and mitigating actions have been taken and monitored in the course of the year.

- 11.7 The overarching HRA business plan reflects the changing financial environment in which it needs to operate and to ensure the business plan remains fit for purpose. The HRA will continue to balance tenants' needs and expectations in the context of its financial situation.
- 11.8 The housing related reserves are adequately funded and are projected to be around £112 million as at April 2023. The HRA reserves shall be engaged on value adding expenditure to maintain earnings growth and business stability.

12. Consultation

- 12.1 The Council remains committed to working cooperatively with Council tenants and leaseholders to shape, strengthen and improve council housing services and sets out a range of options to enable housing customers to be involved.
- 12.2 All tenants will be notified of changes to their rent and service charges in February/ March 2023.

13. Joint Executive Advisory Board – 24 January 2023

- 13.1 At its meeting on 24 January 2023, the Joint EAB considered this report and its comments are set out below:
 - 1. Although the Government had set a social rent increase cap of 7%, the report was proposing an increase of 5% in the Borough to reflect balances in the HRA and the impact of the cost-of-living situation on tenants. There was no risk that levying a lower rent increase in 2023/24 would lead to more significant compensatory increases in the future as rent levels were currently governed by the Secretary of State and Regulator of Social Housing. It was understood that the Government would be consulting in respect of a new rent setting strategy in the future.
 - 2. In line with Government guidance and the findings of the National Housing Federation, it was proposed that people living in shared ownership properties should receive the same level of rent increase as tenants of social housing as they were facing the same cost of living challenges.
 - 3. All tenants would be advised of the proposed rent increase and offered support and advice if required. The aid would be provided by two new postholders who would identify where assistance was required and offer the appropriate support liaising with third parties such as job centres and social care where necessary. Technology enabled tenants' rent accounts to be closely monitored to identify those possibly in need of assistance. This method enabled the Council to achieve a low level of rent arrears.
 - 4. With regard to garage rent levels, a 3% increase was proposed. The approach that had been adopted in recent years was that garage rental amounts should fall in line with fees and charges set in the wider Council budget. Although some garages fell within the HRA, others were included in the General Fund

and it was felt that there should be consistency in rent increases across both areas. There was currently a national level debate as to whether any garages should be held within the HRA. A more significant increase in garage rents was likely to deter people from renting them leading to vacant garages. The associated licence agreement clearly stated that garages should be utilised for parking, which would relieve parking pressure in residential estates, and not for storage purposes.

- 5. A further factor relating to garages was that they were not sufficiently large to accommodate modern vehicles and occupied land which could otherwise be utilised for housing provision. Although some house building on garage plots had taken place and some more was expected to follow, it did present some challenges such as access issues.
- 6. The intention to allocate a further sum of £20 million towards housing stock repairs and improvements was welcomed. There was confidence that this amount was adequate to meet the Council's anticipated maintenance responsibilities, although possible changes instigated by the Government could lead to the need to review the funding situation.
- 7. The Council continued to pursue a programme of replacing traditional boilers with air source heat pumps in a number of properties. However, financing was an issue as the installation of heat pumps cost in the region of £9,000 whereas the price of replacement conventional boilers was approximately £1,800. Future options, such as utilising traditional boilers to burn alternative green fuel which did not emit carbon dioxide, were possibilities.
- 8. The Right to Buy initiative had been reviewed by the Government on a number of occasions. A positive factor of the scheme was that when tenants opted to purchase their home, it provided the Council with funding to invest in providing alternative accommodation for people unable to purchase a home.
- 9. It was highlighted that unhealthy living conditions involving factors such as damp, mould and lack of ventilation were not limited to social housing. The Council's approach was to expedite related repairs without delay in line with regulators' guidance and recommendations and also offer tenants advice if their lifestyle appeared to be contributing to unhealthy living conditions.

14. Legal Implications

14.1 Section 74 of the Local Government and Housing Act 1989 requires the Council to keep a separate ringfenced Housing Revenue Account. Section 75 and Schedule 4 of that Act deal with the items to be credited and debited to the Account, which by virtue of Section 76 must not go into deficit. Subsection 76(2) requires the Council during January or February of each year to formulate proposals in relation to the likely income and expenditure to the Account to secure that the Account for the year does not show a deficit.

- 14.2 In October 2018 the Prime Minister announced the removal of the Debt Cap. In the Budget later that month it was confirmed that the Housing Revenue Account borrowing cap had been abolished completely with immediate effect. To implement the abolition of the borrowing cap, and following consultation with Local Authorities and representative bodies, the Government issued a determination that has revoked the previous determinations specifying Local Authority limits on indebtedness. As a result, Local Authorities are now able to borrow for housebuilding in accordance with the Prudential Code.
- 14.3 Section 24 of the Housing Act 1985 provides that a local housing authority may make such reasonable charges as they may determine for the tenancy or occupation of their properties and that the authority shall from time-to-time review rents and make such changes, either of rents generally or of particular rents, as circumstances may require. Under subsection 24(5) a local housing authority must have regard in particular to any relevant standards set out for them under Section 193 of the Housing and Regeneration Act 2008. Section 193 gives the Regulator of Social Housing ('RSH') the power to set standards concerning amongst other things rent levels. A Rent Standard has been issued by the RSH which took effect on 1 April 2020.
- 14.4 Section 102 of the Housing Act 1985 provides that a variation of tenancy conditions that relates to rent or to payments in respect of services provided by the landlord may be varied in accordance with a provision in the tenancy agreement.
- 14.5 This report makes proposals which are designed to fulfil the Council's duties as set out above and the Executive and full Council must be satisfied that the proposals are reasonable and achievable and will not result in a deficit to the HRA.

15. Human Resource Implications

15.1 The decision to review and where necessary to freeze or delete vacant posts is outlined within the report and where appropriate additional roles are set out within the report and all relevant decisions and actions will be undertaken in line with the appropriate Council HR policies and procedures.

16. Conclusion

- 16.1 The proposed HRA revenue budget not only meets our obligation to deliver a balanced budget but also delivers opportunities to improve services to tenants, deliver additional affordable homes and ensures that the housing stock meets the relevant health and safety standards, whilst recognising the challenges of the wider environment at a time when living costs are increasing and will support tenants at this time.
- 16.2 The proposed HRA capital programme sets out to maintain and improve our existing assets. It is essential we do so, not only to meet our regulatory obligations but also to safeguard future income streams.

17. Background Papers

None.

18. Appendices

Appendix 1: HRA Revenue Budget 2023-24 Appendix 2: HRA Fees and Charges 2023-24